

# - Telefax Nachricht / Message -

Page: 1 # 1 Date:

from:  
HELIOS Software GmbH  
**Key Management**  
30827 Garbsen  
Tel.: +49-5131-709320  
Fax: +49-5131-709325

to:

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Subject: Your Recent Request to Transfer HELIOS Activation Keys

HELIOS received your recent request to transfer activation keys. Please note that we need a confirmation from the **owner** that the old HELIOS activation keys will no longer be used on the previous server machine.

Please fax us back the "Activation Key Transfer" form on the second page of this fax. It must contain the company stamp, the address, contact name, telephone number and signature of the owner of the software license, the serial no. of the HELIOS product, the old and the new machine ID.

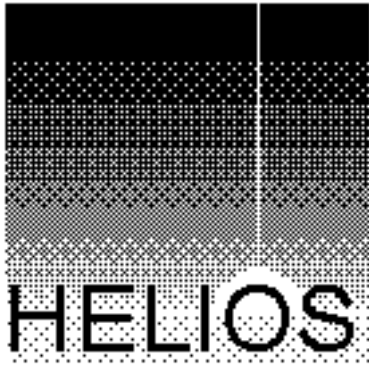
If the owner has no stamp available please fax us the confirmation that the old HELIOS activation keys will no longer be used on the previous server machine on a letter with letterhead and signature of the owner of the software license. This confirmation must contain the serial no. of the HELIOS product, the old and the new machine ID.

We will process your key transfer request as soon as we received this confirmation from the owner of the software license.

Thank you for your cooperation.

Best regards

Your Key Management  
HELIOS Software GmbH



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HELIOS Software GmbH  
**Key Management**  
30827 Garbsen  
Tel.: 0049-5131-709320  
Fax: 0049-5131-709325

from:

## Activation Key Transfer

We have received from you a request to receive a replacement activation key for your Helios software installation. Please complete the following form and return it to us.

**Please send us a new Helios key for** (please tick):

EtherShare: 

|  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|
|  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|

 (serial no. with 8 digits) **Please write clearly !!**

PCShare: 

|  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|
|  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|

 (serial no. with 8 digits) **Please write clearly !!**

The old machine ID was: ..... The new machine ID is:.....

**I hereby confirm that the new Helios key is required for the following reason:**

Hardware upgrade to new host, please specify:

old host make/model: ..... new host make/model: .....

- Transfer to new host due to hardware defect of old host or mainboard
- Transfer to new host due to hardware upgrade to a new model
- Typing or other mistake on previous activation key request
- Need to re-enter the old activation key, but the previous activation key fax has become lost

Other (please specify): .....

*Notes: If the new host is not the same make as the old host, then the key transfer is chargeable and you may require new media - ask your Helios supplier for details.*

*If you need a new key because you are upgrading to a new EtherShare version, please fax us instead the Activation Key Request Form included in the new EtherShare manual.*

**In the case of a key transfer, we confirm that the old key will no longer be used on the original host, and that we will use the specified software only on the new host.**

Your name  
(capital letters please): ..... Signed: .....

**CUSTOMER COMPANY STAMP**  
(with name and address)

